

DN PLASTICS CORP.

A Minority Business Enterprise
ISO/TS16949 Registered

December 2, 2013

Michael Price
Mercantile bank of Michigan
310 Leonard St NW
Grand Rapids, MI 49504

Dear Mike:

It has come to our attention that Mercantile bank is going through some racial discrimination complaint. I want to give you a little background about myself and our experience with Mercantile bank.

My name is Sunita Agrawal and I am an Asian woman (from India). I am very much an Indian from race, color, ethnicity, accent etc. We have worked with Mercantile bank since 1998. We started our Company in 1998 and approached many local banks for financing. Mercantile bank worked with us when we did not have anything and have supported us ever since. During these last 15 years, I have personally interacted with many departments at Mercantile bank. I have worked with loan department, Treasury management, several branches, branch managers, tellers, bank courier department, wire department, technical support department, payroll service department, card services, ACH, lockbox services, cd rates, upper management to name a few. We also maintain all our business accounts and personal accounts with Mercantile bank.

I want to proudly state that I have never once felt any discrimination of any kind - race, color, ethnicity, being a woman or otherwise in my entire 15 years of interaction with all the departments/services I mentioned above. I will be more than happy to discuss my experience with anyone. Thank you for your time and great service to us.

Sincerely,



Sunita Agrawal
CEO
DN Plastics

